

# Clopay® Commercial Sustainable Door Upgrade Limited Warranty

We will repair or replace (at our option) any garage door section, non-torsion spring hardware component, or torsion spring hardware component that is defective in material or workmanship or that fails due to normal wear and tear pursuant to the terms of this limited warranty. This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

We will pay all reasonable labor and materials costs associated with any repair work, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

The applicable limited warranty periods are as follows:

Model Numbers	Paint Finish / Rust Through	Section Delamination	Torsion Springs	Hardware other than Torsion Spring
520, 520S, 524, 524S, 524V	10	N/A	2	5
902, 903	5	N/A	2	5
3200, 3211, 3213, 3220, 3300	10	5	2	5
3717, 3718, 3720, 3722	10	10	2	5

Terms and limitations of the limited warranty are further detailed below:

For the years specified above, from the date of the purchase of your door, if a steel door section rusts through, or aluminum door section deteriorates, due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

Also, for the models and years specified above, from the date of the purchase of your door, we will repair or replace (at our option) any door section that delaminates.

In addition, for a period of two (2) years, we will repair or replace (at our option) any torsion spring, and for a period of five (5) years any hardware component other than torsion spring, that is defective in material or workmanship or that fails due to normal wear and tear provided that the door has been properly maintained during this warranty period. This Sustainable Door Extended Warranty requires a minimum of an annual inspection and maintenance performed by an authorized Clopay dealer.

Our warranty does not cover these items:

**WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to damage to the door section caused by fire, an act of God, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



America's Favorite Garage Doors\*

Clopay Building Products, Inc.  
A Griffon Company, Inc. 2010

**KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT**

Door Model \_\_\_\_\_ Date of Purchase \_\_\_\_\_

Installation Company \_\_\_\_\_ Date of Installation \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Contact \_\_\_\_\_

Phone \_\_\_\_\_

**ANNUAL INSPECTION AND MAINTENANCE RECORD**

Date \_\_\_\_\_ Inspecting Dealer \_\_\_\_\_ Dealer Signature \_\_\_\_\_

Date \_\_\_\_\_ Inspecting Dealer \_\_\_\_\_ Dealer Signature \_\_\_\_\_

Date \_\_\_\_\_ Inspecting Dealer \_\_\_\_\_ Dealer Signature \_\_\_\_\_

Date \_\_\_\_\_ Inspecting Dealer \_\_\_\_\_ Dealer Signature \_\_\_\_\_

Date \_\_\_\_\_ Inspecting Dealer \_\_\_\_\_ Dealer Signature \_\_\_\_\_

