

# Composite Overlay Faux Wood Door Limited Warranty

We will repair or replace (at our option) any garage door section or hardware that is defective in material or workmanship pursuant to the terms of this limited warranty. This warranty extends to and benefits only the original purchaser of the garage door. This warranty does not apply to commercial, industrial or any other non-residential installation.

We will provide, at no cost to you, sections/section components, hardware springs/spring components or windows to repair or replace defective sections, hardware, springs/spring components or windows. All labor costs associated with the removal and reinstallation of any repaired section/section components, hardware or spring/spring components and the installation of replacement sections/section components, hardware, spring/spring components or windows will be your responsibility. We reserve the right to inspect and/or verify any claimed defect.

The applicable limited warranty periods are as follows:

Model #	Finishing System	Insulated Windows	Hardware/ Torsion Springs/ Cladding & Overlay Delamination	Extension Springs
CAN201/211/212/213/221/222/223/231/232/233/234/235/236/237/238 MWL201/211/212/213/221/222/223/231/232/233/234/235/236/237/238 GLN201/211/212/213/221/222/223/231/232/233/234/235/236/237/238	5 yrs.	10 yrs.	5 yrs.	3 yrs.

Terms and limitations of the limited warranty are further detailed below:

## Finishing System Limited Warranty

Clopay warrants the sections of the Models listed above against factory applied paint finish cracking, checking or peeling (losing adhesion) as follows: (a) in residential single family installations for the years designated above from the date of installation to the original purchaser; (b) in all other residential installations (including installations on facilities owned in common by condominium associations or similar organizations), for five (5) years from date of installation to the original purchaser, pursuant to the terms of this limited warranty. Finishing System warranty does not apply to non-Clopay finished doors. The door's finish must be inspected and maintained pursuant to the Finishing instructions as specified by Clopay Building Products Company. Doors sold as No-Finish must be finished before installation according to Clopay finishing instructions or the door warranty is void.

## Hardware/Spring & Spring Component/Sections/Section Components Limited Warranty

We will repair or replace (at our option) any garage door hardware, section/section components, spring and/or spring component that is defective in material or workmanship for the term defined in the chart above, pursuant to the terms of this limited warranty. In addition, we will repair or replace (at our option) any garage door section/section component that is defective in material or workmanship, including, but not limited to, delamination of the composite cladding and overlays from the steel skin and/or delamination of the overlay from the steel. The overlay is warranted against excessive discoloration under the terms of this warranty.

## Insulated Windows – 10 Year Limited Warranty

Insulated glass is warranted for a period of ten (10) years for material obstruction of vision resulting from film formation or dust or moisture collection between the interior surfaces of the insulating glass window. No warranty is available for clear glass.

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR SECTIONS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to damage or rust to the garage door caused by fire, an act of God, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere (including salt water spray), animal wastes, or occurring as a result of any physical damage or the failure of paint that is not applied per the manufacturer's specifications after the garage door left our factory, or failure to follow all installation, maintenance, and painting instructions. Nor shall our warranty extend to or cover any damages due to normal wear and tear, or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your garage door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect. Clopay Building Products, Attn: Consumer Services Dept., 1400 W Market Street, Troy, Ohio 45373. Additional copies of our installation and maintenance instructions may be obtained by calling 1-800-225-6729.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, INCLUDING BUT NOT LIMITED TO WARRANTIES, REPRESENTATIONS, OR COVENANTS AS TO WORKMANSHIP, DESIGN, CAPACITY, QUALITY, CONDITION, MERCHANTABILITY, OR FITNESS FOR ANY PURPOSE OF THE PRODUCT, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

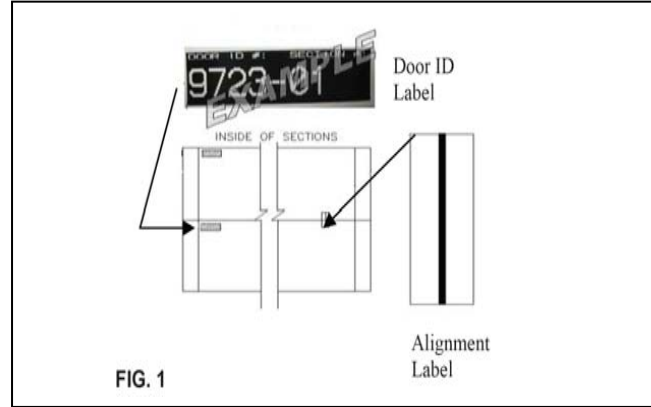
This warranty gives you specific legal rights, and from state to state.

you may also have other rights that vary

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Stacking of Door Sections

Since Composite Overlay Faux Wood doors are custom assembled one door at a time, it is important that matching sections stay together and that the sections are stacked in the correct order. The door sections are labeled on the inside upper left hand corner of the section (See Figure 1). All sections for each door should have the same four digit identification number, and sections should be stacked in sequence, with #01 being the bottom section, the next section is #02, etc. Place the sections in this order until all sections are installed. Also there is an Alignment Label across section joints. To ensure proper alignment of the door, this label must line up between joining sections.



Strut Requirements

The table below shows the strut requirements for Composite Overlay Faux Wood doors.

Door Width	Strut Requirement
Up to 9'0"	None
9' 2" to 16'2"	(1) 2-1/4" strut per door
16'4" to 18'2"	(1) 2-1/4" strut per section
18'4" to 20'0"	(1) 3" strut per section

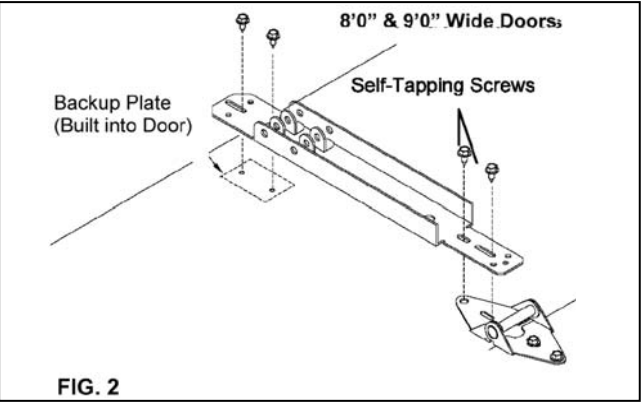
\* Note: Window Lite section on double car doors may be packaged with two struts attached. Remove strut from bottom of window section and place on top of section #3.

Reinforcing the Top Section for Opener Attachment

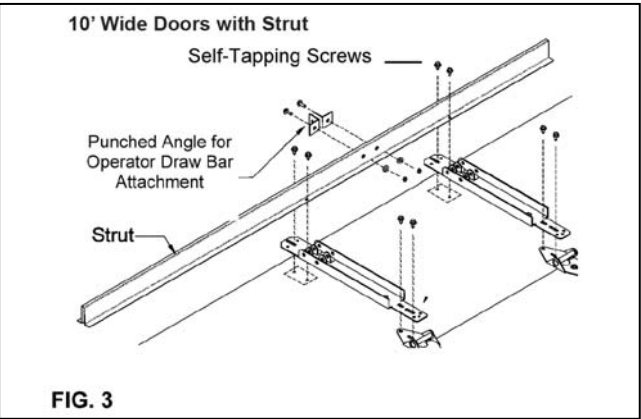
To avoid damage to your door, you must reinforce the top section of the door in order to provide a mounting point for the opener to be attached. Failure to reinforce the door as illustrated will void your Warranty.

Attachment of Operator Reinforcement Bracket to Door: Figures 2 through 4 show the installation of the operator reinforcement bracket. Each illustration corresponds to a specific door width. At locations where the bracket is attached to the hinge, the hinge screws must be removed, the bracket installed, and the hinge screws then replaced.

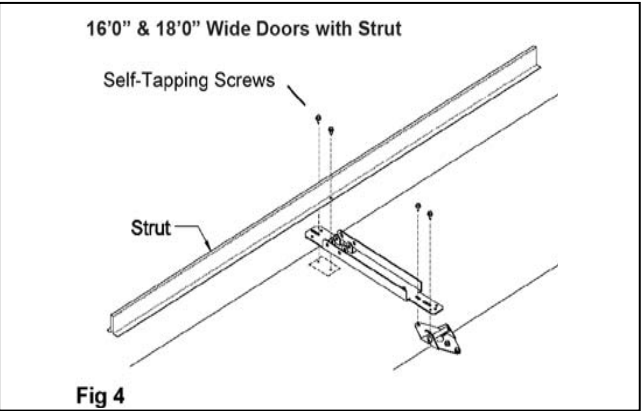
For opener arm attachment instructions refer to the MANUAL.



Materials required:  
(1) operator reinforcement bracket  
(2) sheet metal screws



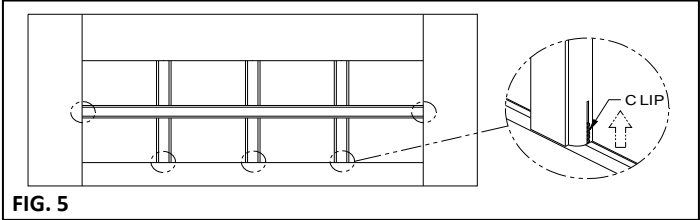
Materials required:  
(2) operator reinforcement brackets  
(2) 2" pieces of 1 1/4" x 1 1/4" punched angle,  
(2) 1/4"x1" bolts,  
(2) 1/4" lock washers,  
(2) 1/4" nuts,  
(4) 1/4" x 3/4" self-tapping screws



Materials required:  
(1) operator reinforcement bracket  
(2) 1/4" x 3/4" self-tapping screws

Window Grille Removal

The decorative window grilles on your door can be removed for cleaning or painting purposes. The grille is held in place with plastic clips located at the bottom of the vertical grille sticks and the ends of the horizontal grille sticks. To remove grille squeeze the clips and slide them towards the center of the window (Fig. 1). Rotate bottom of grille out from the door and remove from top notches. Reverse the process to re-install grilles.



Installing Lift Handles

**Step 1:** Center the horizontal ornamental lift handle horizontally on the outside of the bottom door section. Using the handle as a template, mark the holes to be drilled. The holes must be located exactly 2" from the bottom of the section (See Fig. 6).

**Step 2:** Drill two 1/4" holes straight through the door at the marks.

**Step 3:** From the outside, enlarge the two 1/4" holes using a 3/8" drill, being careful not to drill through the inside skin of the door. Remove any excess foam from the 3/8" holes.

**Step 4:** Insert the 3/8" diameter spacer(s) into each hole from the outside of the door.

**Caution:** Failure to install spacers may result in damage to the door.

**Step 5:** Attach the black ornamental handle (outside) and the steel roll grip handle (inside) to the door using two 1/4" black painted hex head bolts, and two 1/4" hex nuts (See Fig. 7).

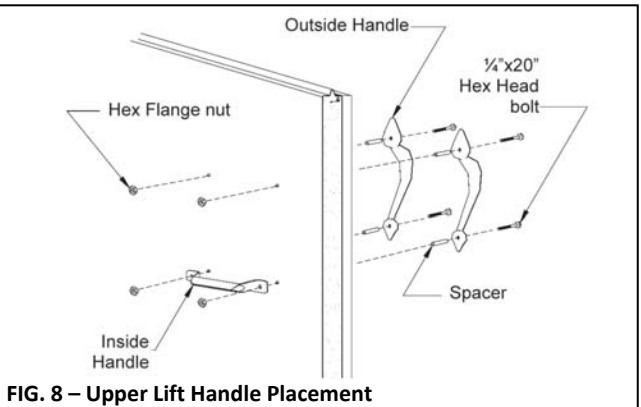
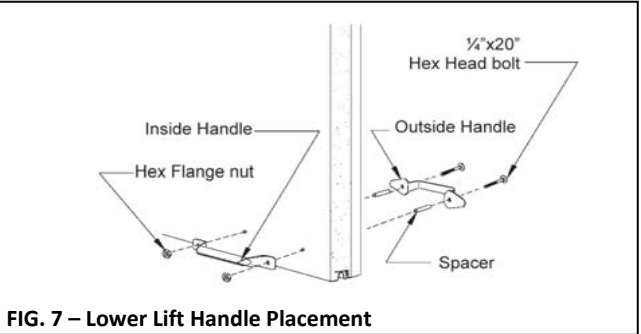
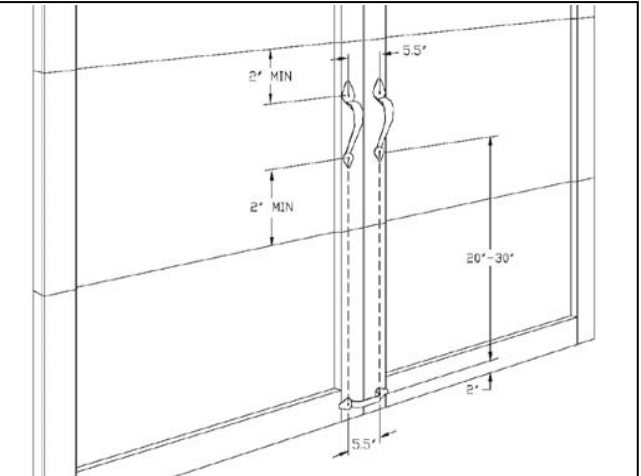
**Step 6:** Take the two vertical ornamental handles and position on the 2nd section. Using the handles as a template, mark the holes to be drilled. With the sections stacked, the lower hole on each vertical handle must lie between 20" and 30" vertically from the holes on the bottom handle. The holes on each vertical handle should be centered 5-1/2" horizontally from each other. The holes on both vertical handles should line exactly with the holes on the bottom horizontal handle. No hole may be closer than 2" to the top or bottom of the section (See Fig. 8).

**Step 7:** Drill four 1/4" holes straight through the door at the marks.

**Step 8:** From the outside, enlarge the four 1/4" holes using a 3/8" drill, being careful not to drill through the inside skin of the door. Remove any excess foam from the 3/8" holes.

**Step 9:** Insert a 3/8" diameter spacer into each hole from the outside of the door. **Caution:** Failure to install spacers may result in damage to the door.

**Step 10:** Attach each vertical ornamental handle (outside) and one steel horizontal roll grip handle (inside) to the door using two 1/4" black painted hex head bolts, and two 1/4" hex nuts. Use a set of hex head bolts and hex nuts to fasten the vertical handles to the door through the remaining holes. The inside handle may be matched with either set of holes so long as it is no closer than 4" to the top or bottom of the section (See Fig. 8).



Flag Bracket

Because of the overall door thickness of most Composite Overlay Faux Wood models, a commercial style flag bracket is used to splice the vertical and horizontal tracks together. An illustration of this bracket is shown in Fig. 9.

