



America's Favorite Doors®

ENTRY DOOR systems

FINISHING TOUCH™

Clopay® Fiberglass or Steel Entry Door Systems Factory Finish

Limited 5 Year Warranty

Clopay Building Products Company, Inc. ("Clopay") warrants that all factory-applied stain and paint finishes to fiberglass or steel door panels, or interior door frames by Clopay will be free of any "Finish Defect" for a period of five (5) years from the date of sale. A Finish Defect includes cracking, peeling, blistering, flaking, chalking, blotchiness, surface contaminant and smudges that occur during the factory finish process. A Finish Defect does **not** include fading due to UV or sunlight exposure.

Over time, harsh weather, sun, heat and changing temperatures will degrade the finish on all fiberglass and steel entry doors. Inspect your fiberglass or steel door system regularly for loss of gloss or roughness of the top coat or surface rust on steel doors.

- For steel doors or painted fiberglass doors, repainting will be required when the surface has faded or surface rust appears.
- For stained fiberglass finishes, reapplying an exterior grade, UV-resistant clear spar urethane top coat over the existing top coat is required every 18 to 24 months, or if exposed to extreme sunlight, salt and other extreme weather, more frequent reapplications will be required.

This warranty applies to the original owner of the entry door and does not apply to commercial, industrial or any other non-residential installation. **This warranty is non-transferrable.**

FAILURE TO COMPLY WITH INSTALLATION AND MAINTENANCE INSTRUCTIONS VOIDS ALL WARRANTIES UNLESS IT IS CLEARLY ESTABLISHED BY THE BUYER OR USER OF THE PRODUCT THAT THE DEFECT OR FAILURE IS UNRELATED TO SUCH NONCOMPLIANCE. NO IMPLIED WARRANTY SHALL EXTEND BEYOND THE PERIODS COVERED BY THIS EXPRESS FINISH WARRANTY.

CLOPAY EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESSED OR IMPLIED, WITH RESPECT TO THIS PRODUCT, INCLUDING BUT NOT LIMITED TO WARRANTIES, REPRESENTATIONS OR COVENANTS AS TO WORKMANSHIP, DESIGN, CAPACITY, QUALITY, CONDITION, MERCHANTABILITY FOR FITNESS FOR ANY PURPOSE OF THE PRODUCT, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE. WE WILL NOT PAY FOR ANY DAMAGES INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY OR RESULTING FROM THE DEFECTIVE ENTRY DOOR SYSTEM. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you. If your entry door system does not conform to this limited warranty, notify us in writing at the following address promptly after discovery.

THE EXCLUSIVE REMEDY OF THE BUYER OR USER, AND THE SOLE LIABILITY OF CLOPAY AND SELLER TO ALL PERSONS FOR ANY AND ALL CLAIMS, LOSSES, INJURIES OR DAMAGES INCLUDING CLAIMS BASED ON BREACH OF WARRANTY, CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR OTHERWISE RESULTING FROM THE FINISHING OF (OR THE APPLICATION OF A FINISHING PRODUCT TO) A CLOPAY PRODUCT, SHALL BE AT THE OPTION OF CLOPAY. We will repair or replace defective part(s). All labor costs associated with the removal and reinstallation of any defective component will be the responsibility of the consumer or end user. We reserve the right to inspect and/or verify any claimed defect.

IN NO EVENT SHALL THE LIABILITY OF CLOPAY OR SELLER EXCEED THE PRICE PAID FOR THE PRODUCT. When applicable, replacement products shall be a reasonably similar current product and may not exactly match the original or original finish. Even where Clopay chooses to repair or replace the product, the costs covered by this Finish Warranty do not include any labor or material costs associated with finishing space surrounding or adjacent to the repaired or replaced product (including furnishing any trim or carpentry work). Replacement product provided pursuant to this Finish Warranty shall be subject to the applicable Clopay Product Limited Warranty only for the remainder of the original warranty period on the product being replaced. If Clopay or Seller provides any of the remedies identified in the Finish Warranty above (i.e., refinishing, repair/replacement of product or refund of the purchase price), then Buyer and/or User agree that this limitation of remedy shall not have failed of its essential purpose.

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systems

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LIMITED 5 YEAR WARRANTY, *continued*

EXCLUSIONS FROM COVERAGE

Clopay Is Not Responsible for or Makes No Warranty as to:
Product failure, loss or damage due to:

1. Non-factory finishing, repairs or modifications performed by anyone other than Seller (or one of its subcontractors).
2. The buyer's choice of finish or whether the chosen finish is a match to other or existing finishes.
3. Finish failure due to:
 - Improper storage, handling, installation, finishing, use, modification or maintenance.
 - Normal wear from product usage or age.
 - Products or finishes exposed to excessive localized heat, high-moisture environments (including pools, hot tubs and greenhouses) or water leakage.
 - Acts of God.
 - Acid rain or other corrosive elements.
 - Damage caused by high in-home humidity (condensation, frost and mold).
 - Accident, misuse, abuse, alterations, improper handling, operation or cleaning.
 - Conditions outside product or finish design limitations.
 - Salt spray, including exposure to coastal weather conditions.
 - Damage caused by inappropriate finishes, solvents, brickwash or cleaning chemicals.
 - Normal wear, fading or discoloration of finish from product usage, age or exposure to direct sunlight.
 - Finish failure or any other losses arising from defects in the existing structure.

If your entry door system does not conform to this limited warranty, notify us in writing at the following address promptly after discovery of the defect.

Clopay Building Products Company
Attn: Consumer Services Department
1400 West Market Street
Troy, OH 45373

Please provide as much information as possible to assist us in investigating your claim, including:

1. Claimant's name, address and phone number, and the installation address
2. A description of the product, purchase price, date and location of purchase, and copies of invoices
3. The Clopay model number
4. A description of the product concerns (photos may be included)
5. A brief summary of attempts made to address the concerns.

Notification must be made promptly after discovery of the defect, and in no case more than one (1) year after any defect or other basis of a claim covered by these Limited Warranties is discovered or should have been discovered. Any claims as to which notice is provided more than one (1) year from the time the problem first became known shall be barred.

Clopay reserves the right to investigate and verify all warranty claims.

Additional copies of our installation and maintenance instructions may be obtained by calling 1-800-2Clopay (800-225-6729) or by visiting www.clopay.com.

This limited warranty gives you specific legal rights, and you may also have other rights that vary from state.